

LumEfficient

Resilient LED

LumEfficient Lighting Corporation Return Policy

Electrical Distributors may return unused standard luminaires that are in resalable condition within 60 days of invoice date and pay a 35% restocking fee. Distributor is responsible for return transportation. No material will be accepted for credit more than 60 days from the invoice date.

Unique or custom-build product cannot be returned.

RMA requests should be directed to Angie Hullfish at Angie@LumEfficient.com or 1726-C General George Patton Dr., Brentwood, TN 37027.

NO PRODUCT RETURNS WILL BE ACCEPTED BY MANUFACTURER IF NOT ACCOMPANIED BY A VALID RMA NUMBER. Product returned without a RMA number will either be refused or returned to Purchaser at Purchaser's expense. Purchaser is responsible for return transportation. Manufacturer is not liable for loss or damage to unauthorized product returns. Once issued, RA numbers are valid for 30 days. If replacement merchandise is requested, Manufacturer is responsible for shipping.

All returns are subject to inspection. Unsaleable and damaged merchandise may be credited at salvage value or less costs of repairs. Credit can be issued only on products re-saleable as new. Manufacturer may, at its option, issue credit at prices prevailing at time of shipment, or time of return, whichever is lower, less any applicable restocking or other charges.